RE-VISIONING HIV/AIDS HOUSING AS "ACCOUNTABLE CARE" IN A CHANGING ENVIRONMENT

Survey Results
Re-visioning HIV/AIDS Housing as “Accountable Care” in a Changing Environment Survey

- Created by The National AIDS Housing Coalition, in collaboration with the Treatment Access Expansion Project and Collaborative Solutions, Inc.
Methodology

- Internet based survey
  - Survey Monkey collected responses
- Invitation to participate made through email targeting HIV/AIDS housing & service providers
- Core of 31 questions
  - Open & closed ended
Survey Respondents

- 102 respondents, 77 (75.5%) finished survey
- 40 out of 50 states represented
Agency Demographics
HIV/AIDS Housing Services

<table>
<thead>
<tr>
<th>Service</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case Management Services</td>
<td>84</td>
<td>70.60%</td>
</tr>
<tr>
<td>Housing Placement Assistance</td>
<td>72</td>
<td>60.50%</td>
</tr>
<tr>
<td>Short Term/Emergency Assistance with Rent and Utility Expenses</td>
<td>71</td>
<td>59.70%</td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>19</td>
<td>16%</td>
</tr>
<tr>
<td>Permanent Supportive Housing - Scattered Site</td>
<td>33</td>
<td>27.70%</td>
</tr>
<tr>
<td>Client Legal Services with Housing</td>
<td>15</td>
<td>12.60%</td>
</tr>
<tr>
<td>Systemic/Policy Housing Advocacy</td>
<td>16</td>
<td>13.40%</td>
</tr>
</tbody>
</table>
Overall Agency Budget

- What percentage of your overall agency budget do the housing services for people living with HIV/AIDS represent?

<table>
<thead>
<tr>
<th>Percentage</th>
<th>%</th>
<th>#</th>
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</thead>
<tbody>
<tr>
<td>1-20%</td>
<td>43.8%</td>
<td>42</td>
</tr>
<tr>
<td>21-40%</td>
<td>11.5%</td>
<td>11</td>
</tr>
<tr>
<td>41-60%</td>
<td>8.3%</td>
<td>8</td>
</tr>
<tr>
<td>61-80%</td>
<td>9.4%</td>
<td>9</td>
</tr>
<tr>
<td>81-100%</td>
<td>20.8%</td>
<td>20</td>
</tr>
</tbody>
</table>
The majority of respondents received HOPWA funds for their HIV/AIDS housing program:

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOPWA</td>
<td>84</td>
<td>70.60%</td>
</tr>
<tr>
<td>Other HUD funding</td>
<td>32</td>
<td>26.90%</td>
</tr>
<tr>
<td>HHS/Ryan White funding</td>
<td>31</td>
<td>26.10%</td>
</tr>
<tr>
<td>Other federal government funding</td>
<td>17</td>
<td>14.30%</td>
</tr>
<tr>
<td>State government funding</td>
<td>31</td>
<td>26.10%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local government funding</td>
<td>27</td>
<td>22.70%</td>
</tr>
<tr>
<td>Foundation funding</td>
<td>36</td>
<td>30.30%</td>
</tr>
<tr>
<td>Individual donations and general fundraising</td>
<td>43</td>
<td>36.10%</td>
</tr>
<tr>
<td>Earned Income</td>
<td>11</td>
<td>9.20%</td>
</tr>
</tbody>
</table>
Ryan White Funded Agencies

- **42 respondents receive Ryan White funding**

- **73%**
  - The ACA will significantly affect my agency’s Ryan White Program funding.
  - The ACA will somewhat affect my agency’s Ryan White Program funding.
  - The ACA will not really affect my agency’s Ryan White Program funding.
  - Don’t know/not sure.

“I sit on the city’s planning council for Ryan White and we are still trying to determine how ACA is going to impact funding and services overall. This is still a big question mark. At this point, there is not enough information available to predict what the funding gaps and overlaps will be.”
67 respondents received HOPWA funding.

- The ACA will significantly affect my agency’s HOPWA or other HIV/AIDS housing funding.
- The ACA will somewhat affect my agency’s HOPWA or other HIV/AIDS housing funding.
- The ACA will not really affect my agency’s HOPWA or other HIV/AIDS housing funding.
- The ACA will have no effect on my agency’s HOPWA or other HIV/AIDS housing funding.
- Don’t know/not sure.
HOPWA Funded Agencies

- 67% do not know how ACA will impact HOPWA
- Some respondents stated concerns regarding HOPWA funding cuts

“Decrease in funding due to sequester… we are concerned about government appropriations for HUD CPD programs and possible funding cuts that could be detrimental to essential housing services.”

“We feel that the shifts here will be less significant than with Ryan White. Maybe mainstreamed to homeless funding more.”
Agency’s Current Operations
Track Medical Care Utilization and Outcomes

- 47 respondents currently track medical care utilization and outcomes among their clients accessing housing services.

  Tracking medical care utilization and through
  - Data sharing agreements,
  - Combined case management models, and
  - Integrated database.

“Clients working with our housing case manager are also working with a medical case manager to remove barriers to treatment, we adhere to the outcomes of the medical case management contract and the quality indicators put forward by the state.”
55 respondents stated that their agency currently has a relationship with a medical care provider. For example,

- Case managers attend medical appointments with clients
- Routine case conferences are held on behalf of clients served
- Collaborative relationships to share health information
- MOU with Ryan White funded clinic
- Health Home network
Community Planning Involvement

- Public housing authority (PHA) 5-year plans: We are actively involved = 3, Ongoing in my community = 8, Not in my community = 10
- Consolidated Plan (ConPlan) process for core HUD programs: We are actively involved = 10, Ongoing in my community = 8, Not in my community = 2
- 10-Year plans to end homelessness: We are actively involved = 14, Ongoing in my community = 8, Not in my community = 3
- Continuum of Care homeless housing assistance plan: We are actively involved = 15, Ongoing in my community = 13, Not in my community = 8
- Ryan White Planning Councils: We are actively involved = 13, Ongoing in my community = 10, Not in my community = 8
- HOPWA grantee community-wide HIV/AIDS housing plans: We are actively involved = 12, Ongoing in my community = 9, Not in my community = 6
Affordable Care Act and HIV/AIDS
Housing and Service Providers
The majority of respondents stated that their primary source of information on ACA is from HIV-specific LISTSERVs (19.3%) and local/state coalitions (16.8%).
ACA’s Impact on Agency and Clients

The ACA will have a positive effect on my organization. 59%

The ACA will not affect my organization. 8%

The ACA will have a negative effect on my organization. 6%

Don’t know/not sure 27%

The ACA will have a positive effect on clients. 40%

The ACA will not affect clients. 5%

The ACA will have a negative effect on clients. 4%
ACA’s Impact on Agency

- Respondents were asked how the ACA will affect their agency:
  - Decreased Ryan White funding
  - Client’s access to health insurance (Medicaid) will impact billing infrastructure & personnel
  - Opportunity to market recuperative care to managed care organizations
  - Opportunity to create new collaborative relationships
  - Positive client outcomes: access to care, outcomes, & higher quality of life

“State level issues such as Medicaid expansion remain uncertain in MI. It is difficult to prepare for the future of our business or advise our clients how to manage the future when we still do not have a clear picture of what it will look like and what will be funded.”

Out of 44 responses, 21 said they didn’t know or weren’t sure.
ACA’s Impact on Clients

- Respondents were asked how the ACA will affect their clients:

“Qualified health plans may not discriminate based upon a preexisting medical condition”

“Access to Medicaid-funded medical care to PLWHA who are not disabled but with very low income”

“Any clients needing to access Ryan White funds might not have as many services available”

“Increased expenses to access medical care”

“We hope it encourages healthcare providers to pay closer attention to housing status and other socioeconomic factors”

“This transition may be confusing for clients, particularly those who work and are not eligible for Medicaid. Our staff will have to be able to answer questions quickly to ensure that clients are not [confused]”
Agency’s Readiness for ACA

- 32% My organization is ready.
- 40% My organization somewhat ready.
- 10% My organization is not ready.
- 18% Don’t know/not sure
Plans for ACA Implementation

- Respondents were asked to describe their plans for ACA implementation.
  - Increase Staff and Client Knowledge:
    - Staff training on ACA implementation
    - Client education and navigation
  - Prepare and Change Agency Infrastructure:
    - Becoming a fee for service provider of case management services
    - Becoming a Health Home provider
    - Developing Health Electronic Records capability
  - Collaborate with partners to access additional funding

"Informing and assisting clients to enter into the marketplace. Reviewing our structure to look at other funding options and beneficial collaborative relationships."
From the 102 respondents, we know:

- Almost all of the agencies understand that ACA will have an effect on their clients and are actively working to get their clients ready for ACA.

- However, due to the uncertainties, the majority of the respondents are waiting to make any alterations or plans for their agency in response to ACA.
Resources

- **Healthcare.gov** is the US government’s portal to all health care reform activities under ACA.

- **AIDS.gov** is the US government’s portal to all Federal HIV policies, programs, and resources.

- **HIVHealthReform.org** is AIDS Foundation of Chicago’s project that provides customized information on ACA for persons living with HIV/AIDS and their providers.

- **CareActTarget.org** is the central source of TA and training resources for the Ryan White HIV/AIDS Program.